



**Application for Natural Gas Service  
Residential Accounts  
HOPKINSVILLE WATER ENVIRONMENT AUTHORITY**

07/01/2020 - For Office Use Only:

Natural Gas Account # : \_\_\_\_\_

**A. Applicant Information**

CUSTOMER: \_\_\_\_\_

SERVICE ADDRESS / CITY / STATE / ZIP: \_\_\_\_\_

BILLING ADDRESS / CITY / STATE / ZIP: \_\_\_\_\_

ID VERIFIED: YES \_\_\_\_\_ NO \_\_\_\_\_ ID TYPE & NUMBER: \_\_\_\_\_

PHONE NUMBER \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ CELL \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

EMAIL ADDRESS - \_\_\_\_\_

**B. Conditions of Service**

The undersigned hereby applies to Hopkinstville Water Environment Authority, hereinafter referred to as HWEA, for natural gas service at the address shown above and agrees to take and pay for gas at such rates as shall be fixed by the applicable City of Hopkinstville Ordinance, the HWEA Board of Commissioners or by agreement. The Delivery Point to the Customer shall be at the outlet side of the meter. The transfer of custody and title to the natural gas shall take place at this delivery point.

The customer agrees the following shall be conditions precedent to the furnishing of natural gas service by HWEA.

1. Customer hereby pays a nonrefundable Connection Fee in order to construct a tap and/or a Service Fee for turn-on of \$\_\_\_\_\_.
2. Customer will observe all the rules and regulations that are now and may hereafter be prescribed by HWEA relative to natural gas service, including method and manner of installing and maintaining equipment, payment of bills and discontinuance of service.
3. Customer hereby grants HWEA the right to install and maintain underground service piping across their property to provide natural gas service. A contract for natural gas service, or receipt of service by Customer, will be construed as an agreement granting to HWEA an easement for natural gas mains, services, meters, and other equipment, as necessary to render service to Customer. If requested by HWEA, Customer will execute HWEA's standard form of right-of-way agreement, granting to HWEA, at no expense therefore, satisfactory easements for suitable location of HWEA's mains, services, meters and metering equipment, and/or other appurtenances on or across lands owned by or controlled by Customer, and will furnish space satisfactory to HWEA for all necessary apparatus to be located on Customer's premises. In the event that Customer shall divide premises by sale in such manner that one part shall be isolated from HWEA's natural gas mains or service, Customer shall grant an easement for natural gas service for the benefit of the isolated part, as necessary and requested.
4. Customer is responsible for damage to any natural gas meter or equipment belonging to HWEA placed on the premises occupied by the customer and will immediately reimburse HWEA for all cost of repairing or replacing the same. A customer who has damaged HWEA equipment or tampered with the lock on a meter set may be refused service, fined and/or prosecuted.

5. Customer will use natural gas supplied through HWEA meter only. Use of other metering devices or by-passing equipment and tampering with adjustments on HWEA owned metering facilities by customer are prohibited. Tampering or by-passing a meter may result in fines and/or prosecution.
6. In the event that the meter fails to register natural gas consumption in whole or in part, the customer will pay such reasonable sum as is ascertained to be due for the period involved.
7. Customer shall keep meter free of debris and obstacles. HWEA employees or its authorized agents shall have access to customer's premises at all reasonable times for the purpose of checking, reading, servicing and disconnecting the meter, shutting off natural gas, and for such other purposes as HWEA may deem advisable to protect its interest and safety to the public.
8. The customer shall be liable and shall pay for all natural gas passing through the meter until it is turned off by HWEA. Failure to receive bill does not exempt customer from payment. When termination of service is requested, customer must ensure that HWEA receives written or verbal notice at least two days prior to the desired date of termination.
9. The customer is expected to pay the net amount of the bill on or before the due date. If paid after the due date, a ten percent late fee is also due. Failure to pay will result in service being discontinued. If natural gas service is terminated for nonpayment, customer will have to pay all outstanding balances, any collection fees, the turn-on charge, and any other applicable fees.
10. When an unpaid account is placed with an attorney or collection agency, all attorney fees and court costs shall be paid by the customer.
11. Upon customer's default in payment or any of the above conditions, HWEA may terminate natural gas service to the customer. This application is taken subject to acceptance by HWEA.

C. Additional Regulatory Information

The conditions for service are subject to the applicable documents as follows;

- 1) **Protocol for the Installation of Natural Gas Service;**
- 2) **HWEA Natural Gas Rules & Regulations For Customer Service;**
- 3) **City of Hopkinsville Code of Ordinances - Chapter 57 Natural Gas;**
- 4) **HWEA / Customer Agreement for Natural Gas Service, if applicable.**

D. Signature Required

The undersigned hereby waives and relinquishes any and all claims, demands, and causes of action, whatsoever against the Hopkinsville Water Environment Authority, by reason of or arising out of, natural gas service.

Executed on the \_\_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_\_

Printed Name of Customer \_\_\_\_\_

Signature of Customer \_\_\_\_\_

**END of DOCUMENT**